



Tennessee Faith & Justice Alliance

East Tennessee Legal Resource Toolkit

2021

About the Tennessee Faith & Justice Alliance

Many people look to faith leaders for help in a time of crises. The Tennessee Faith & Justice Alliance (TFJA), an Access to Justice initiative, is an alliance of faith-based groups in Tennessee who commit to identifying, connecting, and providing legal resources for their congregations and communities. The TFJA trains religious leaders to identify problems with potential legal remedies and helps to connect those religious leaders with legal resources when they identify a legal problem. The TFJA develops various programs, including referral networks, legal clinics, legal information trainings, and more, to help meet the need.

The TFJA developed this toolkit to serve as a guide for legal resources in your region. The resources are divided by topic.

For more information about how to get involved with the Faith and Justice Alliance and up-to-date information about available legal resources, please contact us at:

Tennessee Supreme Court, Administrative
Office of the Courts
511 Union St Ste 600, Nashville, TN 37219
(615) 741-2687
ATJInfo@tncourts.gov
savannah.quintero@tncourts.gov
@JusticeForAllTN
www.JusticeforAllTN.com

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General Legal Help

Legal Aid Society of East Tennessee (LAET)

Services: LAET provides high-quality civil legal services free of charge for qualifying individuals, including areas such as consumer, housing, family, public benefits, and a range of other miscellaneous matters. LAET advocates for the elderly, for families, and for victims of domestic violence and works closely with clients to help navigate legal challenges and seek out justice.

Contact:

- Knoxville - (865) 637-0484 (Knox, Loudon, and Sevier Counties)
- Chattanooga - (423) 756-4013, Toll-Free (800) 572-7457 (Bledsoe, Hamilton, Marion, Rhea, and Sequatchie Counties)
- Cleveland - (423) 303-2266, Toll-Free (800) 572-7457 (Bradley, Meigs, McMinn, Monroe, and Polk Counties)
- Maryville - (865) 981-1818 (Blount County)
- Johnson City - (423) 928-8311, Toll-Free (800) 821-1312 (Carter, Hancock, Hawkins, Johnson, Sullivan, Unicoi, and Washington Counties)
- Morristown - (423) 587-4850, Toll-Free (800) 821-1309 (Cocke, Grainger, Greene, Hamblen, and Jefferson Counties)
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- Legal information brochures can be found on the LAET website: www.laet.org

Legal Help

General Legal Help

Knoxville Bar Association Lawyer Referral Program

Services: The Knoxville Bar Association (KBA) provides information about legal services, available attorneys, and other agencies that may be of assistance. The KBA serves the counties of Anderson, Blount, Knox, and Sevier.

Contact: (865) 522-7501

Monday - Thursday, 9 am - 5 pm and Friday 9 am - 12 pm.

Website: www.knoxbar.org/index.cfm?pg=hiring-a-lawyer

Online referral request form: <https://www.knoxbar.org/?pg=clientReferrals>.

Knoxville Pro Bono Project

Services: The Pro Bono Project (PBP) is operated by Legal Aid of East Tennessee (LAET) in cooperation with the bar associations of Knox, Blount, Loudon and Sevier counties to support the legal community in fulfilling its mission to provide every person with effective access to the justice system.

Contact: (865) 637-0484

Website: <https://www.knoxbar.org/?pg=legalresourceguidereducedservices>

General Legal Help

Tennessee Alliance for Legal Services (TALS)

Services: TALS is an alliance of the federally-funded legal aid programs, independent providers of civil legal services, and supporting agencies in Tennessee. The following five resources are TALS projects.

Contact: (615) 627-0956, (888) 395-9297, 1-844-HELP4TN (1-884-435-7486)

50 Vantage Way, Suite 250, Nashville, TN 37228

www.tals.org

www.HELP4TN.org

TN Free Legal Answers

Services: TN Free Legal Answers is a joint project of the Tennessee Alliance for Legal Services and the Tennessee Bar Association. It is a statewide online free legal advice clinic for low-income Tennesseans who might otherwise fall through the cracks of receiving legal assistance. Qualifying users can post questions about their civil legal needs and receive basic legal information and advice from attorneys.

Contact: <http://tn.freelegalanswers.org/>

HELP4TN

Services: 1-844-HELP4TN (1-884-435-7486) is a toll-free helpline that offers civil legal information and referrals to Tennesseans from volunteer lawyers. Depending on time of day and call volume, calls may be directed to leave a message and will be returned as soon as possible.

Contact: 1-844-HELP4TN (1-884-435-7486)

www.HELP4TN.org

General Legal Help

Legal Wellness Checkup

The Legal Wellness Checkup is a free, online tool designed to help Tennesseans learn their rights and find legal help when it's needed.

Contact: <https://www.help4tn.org/node/432/take-your-legal-wellness-checkup>

Renter Defender

Renter Defender is an online tool designed to help Tennesseans better understand their rights under Tennessee's landlord/tenant laws. Tennesseans can also get information about resources available to help in their area.

<https://www.renterdefender.org/>

Contact: <https://www.renterdefender.org/>

Family Champion

Family Champion is a free, online tool designed to help Tennesseans get information about parental rights, fill out divorce petitions, fee waivers, and parenting plans, and learn about how to file in a family law court.

Contact: <https://www.familychampion.org/>

Workers' Champion

Family Champion is a free, online tool designed to help Tennesseans start the process to get help from the Tennessee Bureau of Workers' Compensation.

Contact: <https://www.workerschampion.org/>

Arts

Tennessee Volunteer Lawyers and Professionals for the Arts (VLPA)

Services: The Arts & Business Council connects artists and arts organizations with the education, resources, and opportunities they need to thrive from their creative endeavors. To this end, the Arts & Business Council provides pro bono legal and business services to income-qualified artists and creative entrepreneurs of all disciplines, as well as emerging nonprofit arts organizations, through Volunteer Lawyers & Professionals for the Arts (VLPA). VLPA provides legal services for artists, arts nonprofits, and creative businesses in Tennessee, including: drafting and reviewing contracts, protecting work with copyright and trademark, resolving arts-related disputes, and nonprofit formation.

Contact: (615) 460 - 8274
info@abcnashville.org
1900 Belmont Boulevard, Nashville, TN 37212
<https://abcnashville.org/vlpa/>

Children's Services

ChildHelp Children's Center of East Tennessee

Services: This resource provides aid to victims of child abuse and neglect through advocacy, treatment and investigation services to reduce secondary trauma and produce more reliable cases against perpetrators so that the affected children never have to experience abuse again.

Contact: (865) 637-1753
<https://www.childhelp.org/advocacy-centers/childrens-center-of-east-tennessee/>

Children's Services

Tennessee Department of Children's Services

Services: The Department of Children's Services is Tennessee's public child welfare agency and establishes statewide standards for performance that reflect best practices for child welfare. The Department investigates allegations of child abuse and neglect, and administers the state's foster-care system. DCS's Juvenile Justice division serves the youth who have been adjudicated delinquent and we work closely with scores of private providers and community partners across the state of Tennessee.

Contact: (615) 741-9701
315 Deaderick Street, 10th Floor, Nashville, TN 37238
DCS.Custsrv@tn.gov

Court Appointed Special Advocates

Services: CASA stands for Court Appointed Special Advocates, who are trained to represent the best interests of children in juvenile abuse and neglect court cases. CASA is a local, nonprofit organization in communities all across the nation. Since CASA's national inception, CASA volunteers have helped more than two million children find safe, permanent homes.

Contact: (865) 329-3399
5410 Homberg Drive, Suite 29A Knoxville, TN 37919
<https://www.casaofeasttn.org/>

Consumer and Debt

Tennessee Department of Financial Institutions Services

Services: The Tennessee Department of Financial Institutions Services provides financial literacy education and educational materials. As the regulator for a many of the financial institutions that operate in the state, they assist consumers that may be experiencing problems with an institution through their consumer complaint process.

Contact: (615) 741-2236
TDFI.Contact@tn.gov
<https://www.tn.gov/tdfi/consumer-resources/financial-education.html>

Consumer and Debt

Division of Consumer Affairs

Services: The State of Tennessee Consumer Affairs Division allows those in need to access resources and information to file complaints with businesses. After unsuccessfully talking with the business, its manager, and its owner/headquarters, consumers may file a complaint with the Tennessee Division of Consumer Affairs. Complaint forms are available online.

Contact: (615) 741-4737

500 James Robertson Parkway, Nashville, TN 37243

www.tn.gov/commerce/consumer/file-a-complaint.html

Tennessee Department of Commerce and Insurance

Services: The Insurance Division is comprised of seven sections tasked with protecting consumers and ensuring a viable insurance marketplace in the State. This Division regulates individuals and corporations, assesses suspicions of fraud, and provides resources to compare various insurance providers for citizens of Tennessee. The Department handles insurance-related complaints and can mediate a resolution between a consumer and an insurance provider.

Contact: (615) 741-2241

500 James Robertson Parkway, Nashville, TN 37243

ask.tdci@tn.gov

File a Complaint here: <https://www.tn.gov/commerce/resources-services/file-a-complaint.html>

Disaster Relief

Federal Emergency Management Agency (FEMA)

Services: FEMA provides public assistance, grants, shelter, and other resources to those who need disaster relief.

Contact: (800) 621-3362
AskIA@fema.dhs.gov
www.disasterassistance.gov

Tennessee Emergency Management Agency (TEMA)

Services: TEMA's mission is to coordinate preparedness, response, and recovery from man-made, natural, and technological hazards in a professional and efficient manner in concert with our stakeholders.

Contact: (865) 594-5650, (800) 533-7343
803 North Concord Street, Knoxville, TN 37919
www.tn.gov/content/tn/tema.html

Disability

Tennessee Disability Pathfinder

Services: Tennessee Disability Pathfinder helps people with disabilities, their family members, educators, and other professionals find and access resources, support, and services available to meet their needs.

Contact: (800) 640-4636
<https://www.tnpathfinder.org/about>

Disability Rights Tennessee (DRT)

Services: DRT's mission is to protect the rights of Tennesseans with disabilities. DRT provides legal advocacy services to people with disabilities across the state with numerous issues, including employment discrimination, safety in schools, abuse and neglect, and access to community resources and services.

Contact: 1 (800) 342-1660, GetHelp@disabilityrightstn.org
2 International Plaza, Suite 825 Nashville, TN 37217
www.disabilityrightstn.org

Domestic and Sexual Violence

Criminal Injuries Compensation Fund

Services: The Fund assists victims of crimes or, in the case of a victim's death, their dependent relatives. These payments are intended to defray the costs of medical services, loss of earnings, burial costs, and other financial losses incurred as a direct result of personal injuries sustained by a criminal offense.

Contact: (866) 960-6039
600 Martin Luther King Jr. Blvd., Nashville, TN 37243
Website: <https://treasury.tn.gov/Services/Claims-and-Risk-Management/Criminal-Injuries-Compensation>

Domestic and Sexual Violence

End Slavery Tennessee

Services: End Slavery Tennessee provides specialized case management and comprehensive aftercare for human trafficking survivors and tactically addresses the problem through advocacy, prevention and training of front-line professionals.

Contact: (615) 806-6899, info@endslaverytn.org
50 Vantage Way, Suite 255, Nashville, TN 37228
www.endslaverytn.org
Tennessee Human Trafficking Hotline: (855) 558-6484

Knoxville Family Justice Center (KFJC)

Services: KFJC provides a single location for victims of sexual assault and domestic violence to access advocacy and services necessary to build a future of choice, safety, and opportunity. The Knoxville FJC provides co-located services for victims and their children including prosecutors, detectives, clergy, and social service professionals.

Contact: (865) 215-6800
400 Harriet Tubman Street, Knoxville, TN 37915
www.fjcknoxville.com

Hamilton County Family Justice Center

Services: The FJC serves residents of Hamilton County and the City of Chattanooga by co-locating services in a trauma-informed environment to address intimate partner and family violence, address abuse of older adults through elder justice services, and address human trafficking

Contact: (423) 643-7600
5705 Uptain Road, Chattanooga, Tennessee 37411
<https://fjc.chattanooga.gov/>

Domestic and Sexual Violence

Johnson City/ Washington County Family Justice Center

Services: The Family Justice Center provides a safe location to help domestic & sexual violence victims and their families in Johnson City and Washington County. Services include order of protection assistance, advocacy, access to a safe-house, therapy, and more.

Contact: (423) 722-3720

fjc@johnsoncitytn.org

196 Montgomery St, Johnson City, TN 37604

https://www.facebook.com/JCWCFamilyJusticeCenter/about/?ref=page_internal

Scott County Family Justice Center

Services: The purpose of the Scott County Family Justice Center is to protect and empower victims and survivors of domestic violence, child abuse, sexual assault and exploitation, human trafficking and elder abuse. They provide a secure physical site that has co-located, expert services that promote a future of safety, self-reliance, and opportunity for victims of family violence.

Contact: (423) 663-6638

director@scfjc.org

641 Howard H. Baker Highway, Huntsville, TN 37756

<http://www.scfjc.org/>

Branch House Family Justice Center

Services: Branch House Family Justice Center coordinates free services for survivors and provides assistance for meeting immediate and long-term needs, including medical and legal assistance. On-site services include representatives from local agencies that have been specially trained to provide assistance to people who have experienced domestic or sexual violence.

Contact: (423) 574-7233

313 Foothills Drive, Blountville, TN 37617

<https://www.branchhousetn.org/>

Domestic and Sexual Violence

Anderson County Family Justice Center

Services: The Anderson County Family Justice Center provides a combination of free and confidential services and interventions that are available in one convenient location to help victims of domestic abuse, sexual assault and exploitation, and elder abuse, break the cycle of violence and become thriving survivors.

Contact: (865) 298-3129
info@fjcanderson.org
301 Broadway Avenue, Unit 1A Oak Ridge, TN 37830
<https://www.fjcanderson.org/>

Claiborne County Family Justice Center

Services: The purpose of the Scott County Family Justice Center is to protect and empower victims and survivors of domestic violence, child abuse, sexual assault and exploitation, human trafficking and elder abuse. They provide a secure physical site that has co-located, expert services that promote a future of safety, self-reliance, and opportunity for victims of family violence.

Contact: (423) 919-8012
sitecoordinatorfjc@claibornecountytn.gov
1708 Church Street, Tazewell, TN 37879
<https://www.facebook.com/claibornecofjc/>

Upper Cumberland Family Justice Center

Services: The Upper Cumberland Family Justice Center is a coalition of agency and governmental partners who offer services and assistance to victims of domestic violence, sexual assault, child abuse, and elder abuse. Onsite partners are from the fields of social services, victim advocacy, civil legal aid, counseling, law enforcement, and prosecution.

Contact: (931) 528-1512 or 866-704-1080
familyjusticecenteruc@gmail.com
269 South Willow Ave, Suite E, Cookeville, TN 38501
<http://www.ucfamilyjusticecenter.org/>

Domestic and Sexual Violence

Sexual Assault Center of East Tennessee

Services: The Sexual Assault Center of East Tennessee provides services for victims and survivors of sexual assault and abuse, including victim advocacy, resource referrals, education, and a crisis hotline. The crisis line provides support, referrals and information for victims themselves or someone they know, including assistance immediately following a sexual assault.

Contact: Crisis Hotline: (865) 522-7273
255 Sutherland Ave., Building B, Knoxville, TN 37919
<https://www.facebook.com/SACETN/>

WomensLaw.Org

Services: WomensLaw.Org provides services and information on laws that impact domestic violence victims. Legal topics include restraining orders, divorce, child custody, guns, parental kidnapping, and crimes. Tribal and religious laws impacting domestic violence are also included.

Contact: www.womenslaw.org/laws/tn

YWCA of Knoxville and the Tennessee Valley

Services: The YWCA is a partner of the Tennessee Justice Center and offers victim advocacy in both criminal and civil court, bilingual services, safety planning and crisis intervention, education on victim's rights and victim compensation, navigation of the justice system, accompaniment to court, referrals for and assistance accessing essential services, referrals to support groups, and follow-up services.

Contact:
Knoxville: (865) 523-6126, 420 West Clinch Avenue, Knoxville, TN 37902
Phyllis Wheatley Center: (865) 546-0651, 124 S. Cruze Street, Knoxville, TN 37915
Anderson County: (865) 216-0180, 1660 Oak Ridge Tpke, Oak Ridge, TN 37830
www.ywcaknox.com

Domestic and Sexual Violence

National Domestic Violence Hotline

Services: The 24/7 hotline provides compassionate support, crisis intervention information, and referral services in over 170 languages. Information about domestic violence, safety planning, and local resources, and live chat is online at www.thehotline.org.

Contact: (800)799-7233, (800)799-SAFE
www.thehotline.org

Tennessee Coalition to End Domestic and Sexual Violence

Services: The Coalition provides civil legal services to sexual assault and domestic violence victims, including services for immigrants. The Coalition takes court referrals, walk-ins, and outside referrals. Clients who are sexual assault victims may receive help with civil legal issues relating to the sexual assault, including assistance with divorce and breaking a lease. Clients who are immigrants and are victims of domestic violence, stalking, or human trafficking also may receive help with immigration issues.

Contact: (615)386-9406, (800) 289-9018
2 International Drive, Suite 425, Nashville, TN 37217
www.tncoalition.org

Elder

Tennessee Bar Association's Seniors Legal Handbook

Services: The Tennessee Bar Association's publication on elder law addresses issues including Social Security, Supplemental Security Income, Medicaid, pension rights, veterans' issues, reverse mortgages, taxes, the Affordable Care Act, elder care, estate planning, guardianship, and much more. It is available online at the link below.

Contact: www.tba.org/press-release/new-resource-helps-tennesseans-understand-navigate-programs-and-benefits-for-senior-ci

Mid-America Pension Rights Project

Services: The Mid-America Pension Rights Project is a project of Elder Law of Michigan. This resource helps those with pension issues, including denials. This resource finds and calculates retirement benefits, explains and advises clients on pension rights, investigates denials, and resolves pension and retirement benefit issues for those with pension issues.

Contact: (866) 400-9164
<https://www.elderlawofmi.org/about-maprp>

Elder

Tennessee Commission on Aging and Disability

Services: The commission provides information on health needs and available services, Alzheimer's and dementia, guardianship issues, Medicare, home makers, personal care, and meal delivery. You can report cases of elder abuse and request an advocate for the elderly in facilities, access a directory of Senior Centers, and access Tennessee SHIP (State Health Insurance Assistance Program).

Contact:

First Tennessee AAAD - (423) 928-3258

3211 North Roan Street, Johnson City, TN 37601

East Tennessee AAAD - (865) 251-4897

9111 Cross Park Drive, Suite D100, Knoxville, TN 37923

Southeast Tennessee AAAD - (423) 266-5781

1000 Riverfront Parkway, Chattanooga, TN 37405

Upper Cumberland AAAD - (931) 432 - 4111

1104 England Drive, Cookeville, TN 38501

Tennessee Ombudsman Program

Services: This program provides assistance to elderly Tennesseans residing in nursing homes, homes for the aged, and assisted care living facilities. The Ombudsman is available to help residents and their families resolve questions or problems and will advocate for solutions to problems for qualified residents of long-term care facilities.

Contact: Toll Free: (877) 236-0013,

502 Deaderick Street, 9th Floor, Nashville, TN 37243

<https://www.tn.gov/aging/our-programs/long-term-care-ombudsman.html>

Elder

East Tennessee Human Resource Agency (ETHRA)

Services: ETHRA offers programs that provide information and services on a range of assistance for older adults and those who care for them. ETHRA provides services and support relating to the elderly, those with disabilities, families, AIDS, child development, corrections and probation, housing and restoration, transportation, and workforce development.

Contact: (865)691-2551, (865)681-1990

9111 Cross Park Drive, Suite D-100, Knoxville, TN 37923

www.ethra.org

General Social Service Help

United Way's East Tennessee 211 Call Center

Services: 2-1-1 is a referral help line for community services in Tennessee and serves many counties statewide. It is available 24 hours per day, 7 days a week and is staffed by trained specialists. 2-1-1 draws from a database of more than 10,000 health and human service programs offered by nonprofits, government and public agencies, clinics, and community, civic, professional, and faith-based organizations. Callers will reach counselors who can provide information and referrals for social services, including the basics of food, utility assistance, child care, etc., and numerous other social services that are available in Tennessee.

Contact: Dial 2-1-1

Searchable statewide database: <https://tn211.myresourcedirectory.com/>

Healthcare

Get Covered Tennessee - Health Assist Program

Services: GetCoveredTenn's team of 20 experts helps Tennesseans find quality healthcare through affordable insurance, access to community-based healthcare services, or both. Services are free and unbiased. GetCoveredTenn is a non-profit program, and is a division of Family & Children's Services.

Contact: English: (866) 475-7879
www.getcoveredtenn.org/

Health Resources and Services Administration (HRSA)

Services: The HRSA, an agency of the U.S. Department of Health and Human Services, is the primary federal agency for improving health care to people who are geographically isolated, economically or medically vulnerable. Its programs help those in need of high quality primary health care, people living with HIV/AIDS, pregnant women, and mothers.

Contact:
www.bphc.hrsa.gov/about/index.html
www.findahealthcenter.hrsa.gov

Tennessee Justice Center (TJC)

Services: TJC helps Tennesseans one-by-one and then take what they learn from those Tennesseans to advocate for large-scale changes that help others in the same boat. In addition to helping individuals, TJC uses the law and advocacy to ensure that Tennesseans can meet their most basic needs and have a pathway to opportunity. TJC can assist people who need representation or help with TennCare and other health and nutrition safety net programs.

Contact: (877) 608-1009
211 7th Ave. North, Suite 100, Nashville, TN 37201 37219
www.tnjustice.org
Casework Intake Form: <https://www.tnjustice.org/contact-us/>

Housing and Homelessness

Tennessee Valley Coalition for the Homeless

Services: TVCH is a non-profit organization existing to house the homeless, educate the community, and equip stakeholders to provide lasting solutions to homelessness. TVCH's mission is to create a region where homelessness is rare and lasts less than 30 days. TVCH believes that all individuals deserve access to safe, decent, and affordable housing

Contact: (865) 859-0749

2507 Mineral Springs Ave, Suite C, Knoxville, TN 37917

<https://tvchomeless.org/>

Housing and Homelessness

Tennessee Housing Development Agency (THDA)

Services: The THDA is Tennessee's housing authority. THDA offers a variety of programs, including the Emergency Repair Program for the Elderly, Emergency Solutions Grant Program, HOME Program, Housing Trust Fund Competitive Grants, Housing Modification and Ramp Program, Neighborhood Stabilization Program, and Weatherization Assistance Program.

Contact: (615)815-2200

502 Deaderick Street, Andrew Jackson Building, Third Floor, Nashville, TN 37243

www.thda.org

Housing and Urban Development (HUD)

Services: HUD's online resource provides a directory for emergency shelters in Tennessee for people who are homeless, have children, are domestic violence victims, or are dependent on drugs. The resource also provides information for homeowners who are elderly, veterans, or disabled; who face foreclosure; who have trouble with predatory lending; or who have faced housing discrimination.

Contact: (865)515-8510

Knoxville John J. Duncan Field Office, 710 Locust Street SW, 3rd FL, Knoxville, TN 37902

www.hud.gov/states/tennessee/homeless

Tennessee Housing Resource Directory

Services: This website, an initiative funded by THDA, is an online directory for housing resources.

Contact: (866)973-3147, 8:00 am - 7:00 pm CST, Monday - Friday (English or Spanish)

tnhousingresource@socialserve.com

www.tnhousingresource.org/Resources.html?content=regional

Housing and Homelessness

THDA HUD-Certified Housing Counselors

Services: These housing counselors can provide information and guidance to people at risk of foreclosure. THDA is a HUD-approved counseling agency with certified housing counselors who will have a confidential conversation with you to discuss your situation and will help you determine the best way to address your needs. Housing counselors do not provide financial assistance but can provide you with resources and solutions. Most importantly, they will help you put together a plan that will guide you step by step through this difficult time.

Contact: (888) 483-8432

HUDcounseling@thda.org

<https://thda.org/help-for-homeowners/foreclosure-prevention>

THDA COVID Rent Relief Program

Services: Rental assistance is available to Tennesseans who have fallen behind on rent because of the COVID 19 pandemic. You can access the application here: <https://thda.org/help-for-renters-section-8/covidrentrelief>. Renters in Knox County may not be eligible for this program.

Contact: (844) 500-1112

<https://thda.org/help-for-renters-section-8/covidrentrelief>

Knox Housing Assistance

Services: The Knox Housing Assistance Program is a joint City of Knoxville/Knox County initiative aiding renters adversely affected by the COVID-19 pandemic. The program is open to income-qualified city and county renters where one or more individuals in the home have experienced one of the following adverse financial impacts at some point since March 13, 2020:

1. Qualified for unemployment benefits or experienced a reduction in income
2. Incurred significant costs negatively impacting the financial stability of the household
3. Experienced other financial hardship negatively impacting the financial stability of the household

Contact: <https://knoxhousingassistance.org/>

Housing and Homelessness

Tennessee Human Rights Commission

Services: In addition to providing other services, the Human Rights Commission helps those who believe they have been discriminated against in the context of housing issues.

Contact: (800) 251-3589

ask.thrc@tn.gov

312 Rosa L. Parks Avenue, 23rd floor, Nashville, TN 37243

www.tn.gov/humanrights

Human Rights

Tennessee Human Rights Commission

Services: The Commission is responsible for enforcing the Tennessee Human Rights Act and the Tennessee Disability Act, which prohibit discrimination in housing, employment, and public accommodation on the basis of race, color, creed, national origin, religion, sex, disability, familial status (housing only) and age (40 and over in employment). The Commission is also responsible for coordinating the state's compliance with Title VI of the Civil Rights Act of 1964, which prohibits discrimination based on race, color, and national origin by state agencies receiving federal financial assistance.

Contact: (800) 251-3589

ask.thrc@tn.gov

312 Rosa L. Parks Avenue, 23rd floor, Nashville, TN 37243

www.tn.gov/humanrights

Identity Theft

Criminal Investigation Division

Services: The website is a guide that provides victims of identity theft with access to major resources to contact in order to protect their identity from further theft. It also details the steps victims should take and provides contact information for additional resources.

Contact: <https://www.tn.gov/tbi/crime-issues/crime-issues/identity-theft.html>

Identity Theft

Federal Trade Commission

Services: The commission prevents unfair, anti-competitive, or deceptive business practices. This commission accepts complaints for identity theft and consumer issues.

Contact: <https://www.consumer.ftc.gov/features/feature-0014-identity-theft>

Immigration

Catholic Charities of East Tennessee

Services: Catholic Charities provides a variety of services, including feeding the hungry, adoption and pregnancy counseling, child welfare services, refugee and immigration services, family counseling, housing, as well as services for seniors.

Contact: (865) 524-9896
119 Dameron Avenue, Knoxville, TN 37917
www.ccetn.org

Justice for Our Neighbors (JFON)

Services: JFON provides free or low-cost, compassionate immigration legal services to immigrants, educates the public and faith-based communities about issues related to immigration, and advocates for immigrant rights.

Contact: (615) 538-7481
2195 Nolensville Road, Nashville, TN 37211
www.tnjfon.org

Immigration

Southern Migrant Legal Services

Services: Southern Migrant Legal Services is a project of Texas Rio Grande Legal Aid to provide free legal services to migrant and seasonal farm workers. SMLS focuses on worker's compensation, immigration, U Visas, T Visas, and abandoned children.

The Nashville office serves the entire state of Tennessee.

Contact: (615) 538-0725, (866) 721-7828
311 Plus Park Boulevard, Suite 135, Nashville, TN 37217
www.trla.org/office/nashville-smls

Tennessee Immigrant and Refugee Rights Coalition (TIRRC)

Services: The TIRRC is a statewide, immigrant and refugee-led collaboration to help immigrants and refugees develop a unified voice, defend their rights, and create an atmosphere in which they are recognized as positive contributors to the state. Services offered include community education on immigration issues, promotion of involvement and advocacy in the legislative process involving changes in immigration law, immigrant integration, promotion of community dialogue about immigration issues, and promotion of youth involvement in immigration issues.

Contact: (615) 833-0384
3310 Ezell Road, Nashville, Tennessee 37211
www.tnimmigrant.org

Veterans

American Bar Association Commission on Homelessness and Poverty, Veterans' Directory

Services: The American Bar Association's initiative on homelessness and poverty created a directory of resources for veterans. This directory is found at the address below.

Contact: www.ctdol.state.ct.us/veterans/LegalServices.pdf

National Veterans Legal Services Program (NVLSP)

Services: The NVLSP is a nonprofit organization that has worked since 1981 to ensure that the government delivers to our nation's 22 million veterans and active duty personnel the benefits to which they are entitled because of disabilities resulting from their military service to our country.

Contact: (202) 265-8305
info@nvlsp.org
P.O. Box 65762 Washington, DC 20035
www.nvlsp.org

Knox County Veterans Services Office

Services: This office provides help for veterans and dependents, a 24 hour crisis line, and support in filling out applications for many social services and benefits.

Contact: 24 hour crisis line: (800)273-8255
(865)215-5645
1000 North Central Street, Box 2, Knoxville, TN 37917
www.knoxcounty.org/veterans

Veterans

Stateside Legal, Directory of Legal Assistance

Services: Stateside Legal provides for service members, veterans, family members, and advocates easy-to-use legal information, self-help legal resources, and networking tools. The Directory provides free information on divorce, custody, veterans' benefits, training and re-employment opportunities, discharge upgrades, legal rights of service women, and more.

Contact: www.statesidelegal.org

Vet to Vet Tennessee

Services: Veterans helping veterans in East TN with whatever problems they have. Vet to Vet's goals are to stop Veteran suicide, homelessness and incarceration through PTSD awareness, intervention, prevention and resolution training; mental health first aid; peer support. See Less

Contact: (865) 336-2624

info@tnvhc.org

403 Tellico Street N, Madisonville, Tennessee 37354

https://www.facebook.com/VettoVetTennessee/?ref=page_internal

East Tennessee Military Affairs Council

Services: ETMAC is a non-profit organization that was founded in 1990 to recognize, encourage, support and advocate for, and on behalf of, military activities in East Tennessee. ETMAC brings together the military units in East Tennessee with military and civilian organizations, Veterans, military retirees, political leaders, news outlets, and members of the public. The organization provides a forum to share volunteers, information and ideas, challenges and solutions, and to assist in fundraising activities.

Contact: (865) 637-4550

17 Market Square Suite 201 Knoxville, TN 37902

<https://www.etmac.org/>